

Frequently Asked Questions:

Q) What is the difference between Unit based and Service based?

A) Unit based staff will work for a single floor while unit-based staff will float within a cluster of areas.

Q) What are the Service Based clusters?

A) Currently, MetroWest Medical Center has three Service Area clusters:

1. MED/SURG: Medical Surgical and Telemetry (4th, 5th, and 2nd Floors)
2. CRITICAL CARE: ICU and ED
3. MATERNAL/CHILD: Maternity and Pediatrics

If you are in a Service Based position, when you come in for your shift, you will check in with your supervisor and he/she will tell you where you will be working your shift.

Q) How is my base rate determined?

A) MetroWest Medical Center pays employees by years of RN experience. If you would like to know what your base rate would be, please complete an online application at www.mwmc.com/jobopportunities. You will receive a response within 5 business days.

Q) How much experience is required for Per Diem?

A) At least one year of experience is required in the Unit that you are applying for.

Q) Are new graduate RN's eligible for Per Diem status?

A) No. It is our practice and belief that at least one years work experience is essential in order to function effectively as Per Diem staff.

Q) I am interested in applying for a Per Diem position, what is my next step?

A) Click here: www.mwmc.com/jobopportunities and complete an online application for a Per Diem RN position. You will receive a written response within 5 business days.

Q) Can Per Diem employees pre-book their schedules?

A) No. Per Diem employees will be able to book times that are available after all regularly staff have been scheduled.

Q) Is there any limit on the number of shifts I can be cancelled?

A) The current practice of canceling Per Diem employees before regularly scheduled staff will remain as our practice without any limitations.