



Date: September 8, 2020

To: Residents of Metro West Massachusetts

From: Andrew Harding, Chief Executive Officer, MetroWest Medical Center

Subject: Pending Service Changes at MetroWest Medical Center

I am writing to inform you of important pending changes at MetroWest Medical Center in Natick and Framingham. After careful consideration and planning, we have made the strategic decision to tailor and offer more specialized services at Leonard Morse Hospital in Natick.

MetroWest Medical Center has filed a notice with the Massachusetts Department of Public Health to narrow the focus of the Leonard Morse Hospital campus to behavioral health care. We envision the Leonard Morse Hospital campus becoming a unique behavioral health specialty center dedicated to the mental health of our community for child, adolescent, adult and geriatric psychiatric care. Behavioral health is a challenge in our community, and it is critical we optimize our services to help address the issue.

MetroWest Medical Center will continue to serve the needs of the community at the Framingham Union Hospital campus, which is within six miles of the Leonard Morse campus. Additionally, MetroWest Medical Center is making investments to enhance acute care services at the Framingham Union campus to build upon the high-quality services at Framingham Union Hospital.

Planned projects include upgrades to the emergency department, hospital infrastructure, and clinical equipment, as well as investments in the cardiovascular service line and the addition of wound care services, to name a few. These improvements will support an increase in the campus' capacity to serve the greater MetroWest community, as well as enhance the quality, value and continuum of care provided.

We anticipate the service changes to occur on October 25th. While the regulatory process is underway, all services currently offered at Leonard Morse Hospital will continue to operate as usual.

I want to express my heartfelt gratitude to all residents of the MetroWest region for choosing MetroWest Medical Center for their healthcare needs. Our entire hospital is committed to supporting all of our patients and employees throughout this process. Thank you.

Sincerely,

Andrew D. Harding, Chief Executive Officer, MetroWest Medical Center